

Future Architect and Gunma Bank Commence Field Trials of Generative AI in the Loan Business Domain

Future Architect, Inc.
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Future Architect, Inc. (Headquarters: Shinagawa-ku, Tokyo; President: TANIGUCHI Tomohiko; hereinafter “Future Architect”), a main operating company of Future Corporation (Securities Code: 4722), together with The Gunma Bank, Ltd. (Headquarters: Maebashi City, Gunma Prefecture; President : FUKAI Akihiko; hereinafter “Gunma Bank”) started a field test for the use of generative AI in the area of loan operations in June 2024.

Future Architect’s strength lies in its ability to handle everything from business consulting to system implementation. It promotes digital transformation (DX) for clients in various industries by actively adopting AI and other cutting-edge technologies. In the financial domain, we provide consulting services to more than 30 regional financial institutions nationwide. Since 2014, we have supported Gunma Bank in reforming its loan operations with our proprietary strategic business system, “FutureBANK.”

The field test aims to increase efficiency and quality of loan operations through the use of generative AI. Based on the results of the field test, we will add generative AI functions to “FutureBANK” to establish a system that supports loan operations without relying on individual skills or know-how.

■ About FutureBANK

FutureBANK is a strategic operational solution that was developed based on “systems” and “consulting services” provided to more than 30 regional financial institutions across Japan. Based on an integrated customer database, this solution provides an integrated set of operational services necessary for the management of financial institutions' branches, particularly in relation to loan operations, including sales management and contract management, as well as revenue management and productivity analysis.

About: Future Corporation

Future Group is a company that conducts "IT Consulting & Service Business" and "Innovation Business" through the use of latest technology. Since the founding in 1989, we have designed and improved the business of our clients through developing systems that integrates business management with IT. Our clients are from various industries including Finance, Manufacturing, Distribution and Logistics. We have also created our own new services based on the know-how we have accumulated in this process. We are contributing to the society by promoting innovation and creating new values for clients that is based on the strengths of "connoisseurship" and "implementation ability" of latest technologies such as AI and robotics.

Source: Future Corporation

Contact: https://www.future.co.jp/apps/contact/corp/contact_us_entry.php